Catalog Clean-Up

How Our Client Improved Sales by 18% After Fixing ASIN Issues

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CLIENT OVERVIEW

Client S, a trusted brand in wet/dry vacuum solutions, is known for delivering powerful performance and reliability. With a wide range of products sold online, maintaining an accurate and user-friendly product catalog is crucial for their e-commerce success.

CHALLENGES WITH PRODUCT LISTINGS

As Client S expanded its digital footprint, it faced growing issues within its Amazon product catalog. These included:

| Unauthorized ASINs | Priority Listings created by third parties that misrepresented or duplicated existing products. |
|--------------------------|---|
| Item Errors | Incorrect titles, descriptions, and images causing confusion among shoppers. |
| Misgrouped Variations | Products that were not properly grouped, making it difficult for customers to find and compare related items. |

These catalog issues resulted in reduced visibility, lower conversion rates, and a frustrating customer experience that ultimately impacted sales performance.

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SOLUTION

Client S partnered with our team to execute a thorough clean-up strategy to restore catalog integrity and improve sales. Key actions included:

ASIN Audit and Removal:

Identifying and requesting removal of unauthorized and duplicate ASINs.

Content Corrections:

Updating product titles, bullet points, images, and descriptions to ensure consistency and clarity.

Variation Reorganization:

Re-grouping products under correct parent-child relationships to streamline product discovery.

Ongoing Monitoring:

Implementing regular audits and proactive catalog management to prevent future issues.

RESULTS

After executing the catalog clean-up, Client S saw marked improvements in performance, increasing shop visibility, higher sales, and a better customer experience.



22% Increased Conversion Rates

Accurate listings and better product grouping made it easier for customers to find what they needed.



18% Boost in Sales

Clear, trustworthy listings led to more confident purchases and fewer returns.



Reduction in Customer Complaints

Cleaner catalog presentation resulted in fewer product misunderstandings and improved customer satisfaction.



Improved Brand Integrity

Consistent and professional product pages reinforced consumer trust in the brand.

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KEY TAKEAWAYS FOR BRANDS

- Conduct regular catalog audits to identify listing errors and unauthorized ASINs.
- Maintain strict content quality guidelines across all SKUs.
- Use Amazon's tools and support teams to manage and update catalog data effectively.
- Treat catalog management as an ongoing process, not a one-time fix.

CONCLUSION

By addressing catalog inaccuracies and enforcing better content governance, Client S transformed its Amazon presence and improved sales performance. Investing in catalog clean-up is not just about aesthetics—it's a strategic move that drives visibility, conversions, and customer loyalty.

Need help cleaning up your catalog? Contact us to learn how our proven approach can help you regain control and boost your online sales.



